

Team Around Me

A model for multi-agency working for and with people experiencing multiple disadvantage – 3 hour in person workshop

Overview

- Does your service support people experiencing a combination of problems, such as homelessness, physical ill health, mental ill health, and substance use?
- Would you like to see more effective working and better communication between different services?
- Would you like to be part of your area's commitment to overcoming challenges and barriers for people experiencing homelessness and other forms of disadvantage?
- Then sign up for a Team Around Me workshop today!

What is Team Around Me?

This interactive three hour workshop will provide a comprehensive introduction to the Team Around Me model. Team Around Me (TAM) is a model for holding case conferences or multi-agency meetings for people who have support and/or care needs, which truly puts the person at the centre of their own support. The TAM structure can be used for any meeting where professionals need to come together to support someone who has care and/or support needs. Different services call these meetings different things – multi-agency meetings, case conferences, professionals meetings, MDT meetings – and meetings often don't have consistent structures or agendas. TAM provides a clear, consistent, strengths based, trauma informed and co-produced way to hold any of these meetings, in any circumstance.

Aims of the Team Around Me model

- To put the person at the centre of their support, and ensure that their personally identified goals and challenges are central to any actions being agreed and taken.
- To improve multi-agency working between different services, by ensuring goals are shared, each service is clear on what action they should be taking, and any challenges and risks are discussed and managed collaboratively.
- To enable services to gather data on service level and systemic issues which affect the people they support, so they can feed this data back to system or area leaders in order to evidence the need for change.



Single Homeless Project
Preventing homelessness
Transforming lives

Learning outcomes

By the end of the workshop, participants will:

- Have an increased awareness of how and why people experiencing multiple disadvantages can face additional barriers to working with services.
- Understand why TAM was developed, how TAM works and have developed a working knowledge of how to organise and hold a TAM meeting in practice.
- Have had an opportunity to explore systems thinking, and space to reflect with colleagues on how systems affect people experiencing multiple disadvantage and the services supporting them.

Who should attend?

This workshop is suitable for practitioners from any service or sector that supports people experiencing multiple disadvantage (such as homelessness, substance use, mental or physical ill health, domestic abuse/VAWG, learning disabilities, involvement with the criminal justice system etc.) It is advisable that both frontline practitioners and managers/commissioners attend where possible, in order for services and ideally whole local systems including system leaders to implement the TAM model following the training.

To discuss workshop costs and availability, please email **Lucy Campbell** at lcampbell@shp.org.uk.

